

TRAVEL AGENT PAYMENTS GUIDE

All you need to know about making payment for your client's cruise, including our processing procedure and timelines.

For bookings made in AUD, the following Electronic Funds Transfer (EFT) payment methods are accepted:

Method	Reference
Payment Gate	RCCL
eNett	208876
Direct Deposit	Account Name: RCL Cruises Australia AUD BSB: 212 200 Account Number: 0 1009 9235 Beneficiary Bank: JPMorgan Chase Bank, Sydney Beneficiary Bank Swift: CHASAU2X

The booking number should be added to the reference when making a payment via direct deposit.

Making a payment via Electronic Funds Transfer (EFT)

- The correct reservation number(s) must be entered as the payment reference when making a payment. This will ensure your payment is correctly applied and the booking is secured.
- For payments made via Direct Deposit, receipt of payment MUST be sent to payments.au@rcclapac.com for the booking to be secured. We are unable to accept verbal advice of payment remittance. If receipt of payment is not received, bookings are subject to cancellation.
- For payments made via Payment Gate and eNett, receipt of payment is only required by email when the payment is made within 24 hours of the option expiry date for the booking to be secured.
- Once the booking is secured, please allow up to seven business days for the funds to be applied to the reservation(s).
- Once payment is applied to the reservation(s), an updated invoice will be sent to the email address on file.

Making a payment via Credit Card

- Credit Card payments can be made via Espresso at www.CruisingPower.com.au using Visa, MasterCard or American Express.
- An updated invoice will be sent to the email address on file within 24 hours of payment being processed.
- Payments made via American Express credit cards may attract a foreign processing fee. We advise you to check the terms and conditions of such foreign transactions with your card issuer before making a payment.

To access Espresso our online booking and payments tool, visit CruisingPower.com.au

If you are new to Cruising Power, please use our Cruising Power Registration Guide to get started.